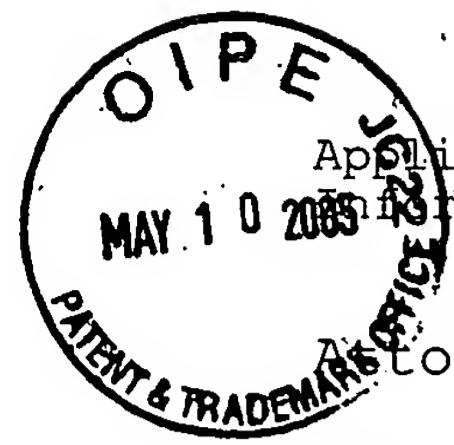


S-1105

CRW 2153  
\$  
cc



Application No. 10/002,744  
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 2153

Examiner : Glenton B. Burgess

Express Mail Mailing Label  
No.: EV 478458934US

Date of Deposit: May 9, 2005

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

N. Sahadeo  
\_\_\_\_\_  
Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached

**INFORMATION DISCLOSURE STATEMENT**

MS AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

Submitted herewith is a form PTO/SB/08A listing the particulars of five U.S. publications which were cited by the Examiner in related application Serial No. 09/813,209.

A form 2038 is enclosed to cover the USPTO fee of \$180.00 as set forth under 37 CFR 1.17(p) for filing an IDS at this stage of prosecution (after issuance of a first Office Action).

Authorization is given to charge any additional fees which may be required, or to credit any overpayment, to Account No. 06-1378.

05/12/2005 EFLORES 00000011 10002744

01 FC:1806

180.00 OP

It is respectfully requested that the Examiner return an initialed copy of the attached form PTO/SB/08A to confirm that the publications listed thereon have all been considered and made of record.

Respectfully submitted,



Douglas Holtz  
Reg. No. 33,902

Dated: May 9, 2005

Frishauf, Holtz, Goodman & Chick, P.C.  
767 THIRD AVENUE - 25TH FLOOR  
New York, New York 10017-2023  
Tel. No. (212) 319-4900  
FAX No. (212) 319-5101  
DH:iv

Please type a plus sign (+) inside this box →

PTO/SB/08A (08-00)

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Substitute for Form 1449A/PTO <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> 		Application Number	10/002,744
		Filing Date	November 2, 2001
		First Named Inventor	Toshio UENO
		Group Art Unit	2153
		Examiner Name	Glenton B. Burgess
Sheet <u>1</u> of <u>1</u>	Attorney Docket Number		01701/LH

### U.S. PATENT DOCUMENTS

Exam. Inits*	Cite No <sup>1</sup>	Document Number	Kind Code <sup>2</sup>	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion
		5,287,505	A	CALVERT et al	02-15-1994	
		5,964,891	A	CASWELL et al	10-12-1999	
		6,032,184	A	COGGER et al	02-29-2000	
		6,219,648	B1	JONES et al	04-17-2001	
		6,389,426	B1	TURNBULL et al	05-14-2002	
		6,463,437	B1	MONGILIO	10-08-2002	

### FOREIGN PATENT DOCUMENTS

Exam. Inits*	Cite No <sup>1</sup>	Offc <sup>3</sup>	Document Number <sup>4</sup>	Kind Code <sup>5</sup>	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T <sup>6</sup>

Examiner  
Signature

Date  
Considered

\* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Unique citation designation number. <sup>2</sup> See kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication \_\_\_\_\_ of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Place a check here if English translation is attached.

DATE MAILED: May 9, 2005